

# REFUND AND CANCELLATION POLICY

This is the Refund and Cancellation Policy of Expo Jamaica. The policy summaries all current refund and cancellation policies in effect.

## REFUND POLICY

We may issue refunds for transactions that have been proven to be fraudulent or in excess of the required payment within **30 days** of the original payment date.

## REFUND REQUEST

To request a refund, send an email to Expo Jamaica Secretariat at [expojamaica@jmea.org](mailto:expojamaica@jmea.org) . Your email should indicate: (a) the reason for your refund request, (b) the email address that was used to complete the transaction, (c) your business name, and contact information

## CANCELLATION

Once a contract has been signed and accepted by the **Expo Jamaica Secretariat**, the following cancellation policy applies:

- The **Exhibitor** is liable to forfeit any deposit if cancellation is made in writing before January 13, 2020, unless the booth is reassigned.
- If the cancellation occurs after January 13, 2020, the **Exhibitor** is liable to forfeit any deposit already made.

We recommend contacting the Secretariat for assistance if you experience any issues making a transaction or utilizing our payment gateway.

**If you have any concerns or queries about our Refunds and Cancellation Policy, contact us:**

By phone number: 876-922-8880/ 876-922-8869/876-960-4908

By email: [expojamaica@jmea.org](mailto:expojamaica@jmea.org)

By visiting our contact page: [Contact Us](#)